

Attention



Blue Ridge Insurance Agency and our Insurance Carrier Partners are closely monitoring the developments surrounding the novel coronavirus (COVID-19) and are focusing on the continued safety of our staff and clients, while simultaneously attempting to provide a high level of customer service during this uncertain time. After careful consideration, we have made the decision to close our office to the public and work remotely until

How to Reach Us

We are working remotely **Monday – Friday from 8:30 am to 4:30 pm.**

During business hours you may reach us by:

- *Calling (540) 955-1178*
- *Email info@blueridgeinsures.com*

If you are unable to reach us by phone or if it's not during our hours listed above please leave a message. Please exercise patience and know that if you have to leave a message, we will return your calls. We understand that accidents and claims will still occur, and we want to make sure you know we are here for you.

We intend for business to continue as normal, and will remain able to

Website

By using our website you will be able to do the following online:

- Make a payment
- File a claim
- Send messages about coverage questions

Payments

You can make payments by visiting our website or calling the office phone number.

DO NOT leave payments in the mail slot or mail them to our office because these won't get processed until we return to the office. Please remember coverage is not considered bound until you have spoken to an agent.